# MEDEX Supply Chain System Implementation

#### **Names**

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Location Switzerland

#### The problem:

- Procurement and logistics processes were fragmented and inefficient
- No unified system for managing procurement, fleet, and warehouse operations
- Funding crisis forced staffing and budget reductions, limiting project momentum

#### The cause:

- No integrated supply chain system
- Relied heavily on Excel and paper workflows
- Manual reporting was time-consuming and often inaccurate, especially across different country programs
- Resource cuts limited ability to expand existing systems or build new ones at full scale

### The change:

Designed and implemented MEDEX, a centralized

- system covering procurement, fleet, warehousing, and equipment tracking
- Linked MEDEX to Click platform for automated reporting and dashboard integration
- Created a prototype workflow for testing and validation before scaling
- Rolled out the core MEDEX modules just before major budget reductions

## The impact:

- Replaced Excel and paper-based processes with a digitized, real-time supply chain system
- Internal stakeholders now have visibility into procurement status—reducing time spent on follow-up and improving planning
- Reporting is now automated via Click dashboards, improving accuracy and transparency
- Even with reduced funding, MEDEX enabled continued operational improvement by using Lean to incrementally enhance workflows
- Serves as a proof of concept for scaling similar digital supply chain systems in other country offices