Dangerous Goods Management

Names Carmen Garcia Duro

Date Documented 30 January 2024

Geneva, Switzerland

The problem:

- DG items were often packed incorrectly, creating safety risks during air transport
- DG handling
- Expiry dates on paperwork didn't match packaging, causing import delays

Field and warehouse teams lacked clear guidance on

No standardized process led to confusion and repeated issues across teams

The cause:

- No standard process for labeling, storing, or managing DG in warehouses
- System didn't require key info like expiry dates or special handling instructions
- Unclear roles—teams didn't know who was responsible for DG compliance
- Limited training and poor visibility of procedures across locations

The change:

Location

- Developed clear DG handling procedures with warehouse staff and focal points Assigned responsibility for tracking expiry dates to
- lead buyers Integrated DG identification and labeling into the
- warehouse system Created visual tools and multilingual webinars to train and support teams

The impact:

- DG handling is now more consistent and aligned with safety standards
- Expiry date tracking is automated, reducing errors and import delays
- Staff have easier access to guidance through webinars and visual tools

operations Lays the foundation for global consistency and reduced risk in DG

management

Improved safety, compliance, and clarity across warehouse

