

Somalia Joint Response (SOMJR) Crisis Modifier Process Standardization and Improvement

Names Abdinoor Hassan and Tom Ombogo		Date Documented March 2023	Location Somalia
The problem: 1 <ul style="list-style-type: none">• Each SOMJR member has resorted to the crisis modifier with the same objectives, this instrument has been implemented in different ways in terms of triggering criteria, process and reporting requirements• Delays in response to the small crisis• Increased human suffering and escalation in crisis	The cause: 2 <ul style="list-style-type: none">• Approval for Medair and WVI partners took two months due to a prolonged internal review process extending from alert to approval• Delayed fund release from DRA lead member agency to the local IPs.• The process on how to activate crisis modifier mechanisms is not uniform and standardized between partners.	The change: 3 <ul style="list-style-type: none">• The SOMJR coordinator, not the INGO lead partners handled the harmonization of the crisis modifier process ensuring alignment among all partners from alert to approval.• The Crisis Modifier guidelines were revised, streamlining the process and reducing the time for crisis approval from one week to 72 hours• The agreements for the crisis modifier were consolidated into the main project agreements, eliminating the need for separate agreements for local partners.	
The impact: 4 <ul style="list-style-type: none">• Compliance with the crisis modifier process by the partners• Timely approval of the crisis modifier response• Timely response to the people affected by the crisis			
Key Performance Indicator	Before	After	Improvement %
Number of days taken to approve the alert	2 Months	1 week	90%
Number days taken to disburse the funds for crisis response	3 weeks	4 days	95%
The number of timely responses to the crisis	0	6	100%