

# Unleashing Project Brilliance with Visual Impact

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<b>The problem:</b> <ul style="list-style-type: none"><li>The team had to wait at least one working day to obtain the project code before they could allocate their cases.</li><li>The team had to wait until the end of the month to allocate new cases.</li><li>The project manager had to wait for data entry to be completed before being able to check and plan for the new month, a process that typically took around 7 to 10 days.</li></ul>	<b>The cause:</b> <ul style="list-style-type: none"><li>The accessibility of project goals and monthly targets to all operational team members was limited, as they were exclusively discussed with senior officers during regular meetings, and it were communicated to the team verbally during the monthly meetings.</li></ul>	<b>The change:</b> <ul style="list-style-type: none"><li>PM created a visual board within the health department, where each month, specific targets were established for each project and service type.</li><li>The team was tasked with regularly updating the board to reflect their progress.</li><li>PM conducted weekly reviews to assess the status and made necessary adjustments</li></ul>

**The impact:**

- The visual representation of targets and progress significantly improved communication, ensuring everyone was on the same page regarding project status and goals.
- The needed information is now accessible within **5 minutes for the team**, allowing the team to promptly allocate cases after confirming with senior health officers.
- With the visual board, the project manager can now check the board by **the first day of the month** and update targets, accordingly, significantly reducing the waiting time **from 7-10 days to 1 day**.

